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Service
Integrity
Reliability
you can
bank on



Penn East
Federal Credit Union

SCRANTON OFFICE: 441 N. 7th Avenue

CLARKS SUMMIT OFFICE: 1070 Northern Boulevard

DAVIS STREET OFFICE: 720 Davis Street, Scranton

FACTORYVILLE OFFICE: PO Box 484, 10 College Avenue Suite 100

TUNKHANNOCK OFFICE: 130 Bridge Street

penneastfcu.org
570-342-2720



Federally insured by the NCUA

Online Services



Access your
account from
anywhere!



Penn East
Federal Credit Union
FEDERALLY INSURED BY NCUA



Convenient. Fast. Secure.

ONLINE BANKING

Online Banking is our FREE and unlimited service that makes managing your finances easier. Check your account balances, view your account history, transfer funds, and Bill Pay.

Our Online Banking services are safe, secure, and is monitored on a daily basis. We have multiple security measures in place to protect your account such as a password, passphrase, and three security questions. For security purposes, we will never share your username, password, social security number, account numbers or other private information.

Register for Online Banking through our website. Enrolling is made easy! To enroll in Online Banking, you will need your SSN(Social Security Number) and your date of birth to access your account.

MOBILE APP

The Penn East Mobile App is a FREE and easy-to-use service that allows you to access your account from your smartphone or tablet. Pay your bills, view your account and loan balances, and deposit checks with the Mobile App.

Download the Penn East Mobile App from the Apple App Store or Google Play Store. Once the download is complete, you can launch the Mobile App. You will not need to re-enroll in the Mobile App if you already enrolled in Online Banking before. You will be using the same username and password for Online Banking and the Mobile App.

MOBILE CHECK DEPOSIT

Mobile Check Deposit is a secure, online service that allows you to deposit checks into your Penn East FCU account from your mobile device. Through the Penn East FCU Mobile App, you can photograph a check with the camera feature on your smart phone and deposit it electronically to your Penn East FCU account.

BILL PAY

Bill Pay is a FREE and convenient service that makes paying monthly bills faster and easier! To pay your bills online, you only need the company name and individuals you need to pay. You can make payments to anywhere in the United States by check or debit. You can make one-time payments or set up automatic payments.

To access Bill Pay, you must be enrolled in Online Banking and have a valid username and password. You also must have a valid email address and a checking account to draw funds from. When signed into Online Banking, select the Bill Pay tab.

E-STATEMENTS*

E-Statements are a simple and convenient service that makes seeing your account history easier. E-Statements allow you to view your transactions and balances quicker than with a mailed statement.

To access E-Statements, you must be enrolled in Online Banking. At the beginning of each month, you will receive an email notification that your E-Statement is ready to be viewed. Click the Documents tab and open the statement. You are able to print paper copies of your E-Statements.

*E-Statements EULA (End User License Agreement) - When you enroll in E-Statements, you agree to receive your monthly and quarterly Penn East FCU statements electronically and you will no longer receive printed versions of these statements in the mail. Your E-Statements will be viewable within Online Banking, accessible at www.penneastfcu.org by clicking on Account Login and then accessing the Documents Tab and clicking the statement you wish to view. To be notified when new E-Statements are viewable you must provide an accurate, active email address to Penn East FCU. To change your email address, log into Online Banking and then the Profile/Email link and enter your new email address and click "OK". Be sure to update your email address whenever it changes. If three consecutive non-deliverable emails are returned to us, you may be automatically reverted to a paper statement. An archive of 13 months of E-Statements will be kept on the website. It will be your responsibility, however, to print or save your E-Statements for future reference. It is also your responsibility to review your statement for errors and unauthorized activity and report them according to the terms and conditions identified in the disclosure that is part of the reconciliation form. If you need a copy of a statement that is not available in the E-Statement archive, you can request it by calling us at (570) 342-2720. There is a \$5.00 fee per statement copy requested.

Call us at
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for more details.



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